How to access Virtual Visits through myuhc.com

1. From the Home Screen – Click on "Find Care & Costs," then Virtual Care OR click on "Virtual Care"

United Healthcare Q Search My Account						
Ноте	Find Care & Costs 🔨	Claims & Accoun	ts 🗸	Coverage & Benefits 🗸	Pharmacies & V Health & Wellness V Prescriptions	
Find Providers Virtual care Primary care Behavioral care Dentists & dental specialists Saved providers View all care options	Estimate Cost Behavioral health o Primary care provid Estimate by conditi View all estimates	ffice visit er office visit	lical lemo D	View additional claims > Demo (Dependent) > Amount owed \$749.00	My coverage Status: Medical Behavioral Health Dental Vision Dependents: Patderno Derno, Madisonderno Derno, Charliederno Derno View ID card View benefits	
My account and spendin Health Saving \$5,719 Manage H	is Account	Individual in-net medical deductii \$90.00 \$0.00 \$		View all account balances > Individual in-network medical out-of-pocket \$1,364.00	My care providers View saved providers> Primary care provider > John Q. Doctor > View referrals > View options >	

2. Click on "Get Started."

United Healthcare		Mess	ages Q Search	My Account 🗸
Home Find Care & Costa 🗸	Claims & Accounts 🗸 Cove	rage & Benefits 🗸	Pharmacies & 🗸 Prescriptions	Health & Weilness 🗸
Get the care you need no one of our carefully sele virtual providers		E		
Virtual Care A wide range of treatments and therapies can be pro	vided for these general virtual care	e options.		
24/7 Virtual Visits Virtual visits allow you to talk with a provider 24/7 for common urgent care needs or when your Primary Care Provider is not available. Many providers can also prescribe some medications and have them sent to your local pharmacy.* *Providers may not prescribe medications in all states.	Virtual Behavio Health Care	fe challenges,		
Generally Good For: Allergies Bladder or urinary infections Common cold or seasonal flu Pink eye	Generally Good For: Anxiety Depression Grief Stress			
Get Started	Get Started			

Note: The default provider for UHC's Virtual Visit care is **Optum Virtual Care**. If you prefer to use a one of our additional Virtual Visit providers, such as, Teladoc, Doctor On Demand, Amwell or Walmart Health Virtual Care, follow the steps below.

3. Click on "Get Care Now" to begin your visit. A new page will open your browser which you will complete.

	United Healthcare		Messag	C Search	My Account ~	
	Home Find Care	e & Costs 🗸 Claims & Accounts 🗸	Coverage & Benefits 🗸	Pharmacles & V Prescriptions	Health & Wellness 🗸	
24/7 Virtual Visitis provided by Gener. was can 24/7 Virtual Visitis adaption of the supervised by visition for common upper takes and or what primary can provide PCP in ort adabta. Place note, 24/7 Virtual Visitis provides are not allow primary can provide account for COVID-19 Virtual Visitis provides are not allow and can provide many aspects of one to notale conditions, such as COVID-19 symptoms. See COVID-19 Virtual PCP is for COVID-19 Virtual quarks adaption that Cast.	e to order COVID-19					
Celevanian C C Part and Second and C Annual C Mainter	Health Virtual Care (2					
Why 24/7 Virtual Visits? 24/7 Access Talk with a U.S. board certified and state licensed provider any time.		ription Guidance ders will prescribe the appropriate medication	when medically necessary.		Save Time and Money Get affordable care for non-minergency conditions without leaving your hom	ne.
Generally Good For:						
Allergies	Cold sores		Insect bites		Seasonal flu	
Sack pain	Cough / colds / sore throat		Migraine / headache		Sinus problems	
Bladder infections / UTIs	Ear pain		Nausea / vomiting / diarrh	ea	Skin infections / rashes	
Bronchitis	Fever		Pinkeye		Stomach ache / food poisoning **	
United States			-		-	

4. To find additional 24/7 Virtual Visit provides, click on the links below. Additionally, you can go to the FAQ section and click on "Are other virtual visit provider groups supported?"

	United Healthcare		
	Home Find Care & Costa 🗸 Cialms & Accounts 🗸	Cr	
	24/7 Virtual Visits provided by Corum: Vitat Care 24/7 Virtual Visits allow you to talk to a provider by video for common urgent care needs or when your primary care provider (PCP) is not available. Please note, 24/7 Virtual Visits providers are not able to order testing or provide many aspect of care for acute conditions, subject conditions, advort COVID-19 testing and vancine options. Color COVID-19 Resources (bor contact your PCP to find COVID-19 testing and vancine options. Your Cost Star Do to ECS 24/7 Virtual Visits are also available through Team Nor 24/7 Virtual Visits are also available through Team Nor		
Frequently As	ked Questions	+ View All Ans	swers
How do urgent care virtu	al visits work?		+
Who is eligible?			+
Can virtual visits be used	to test, treat, or obtain vaccines for COVID-19?		+
	e à provoer?		+ +
	In languages other than English?		+
If the virtual visit provider	writes a prescription for me, how does the provider get the prescription to my local pharmacy?		+
How secure is the info		1	+
If I have a question ab	Are other virtual visit provider groups supported?		+
Are other virtual visit p Yes. Virtual visits are also			
Can I access care thr	Yes. Virtual visits are also available through Teladoc 12, Amwell 12, and Doctor on Demand 12.		+

Contact the provider groups via these toll-free numbers if they continue to have issues.

•Optum Virtual Care – 844-852-9510 •Doctor on Demand - 800-997-6196 • AmWell - 855-635-1393 •Teladoc - 800-835-2362