



# Help Your Employees Get to Know Their Benefits

The George Washington University employees have questions about their benefits — do you wish you had easy-to-find answers?

We've got you covered. Look here for **Bright Horizons**® benefit descriptions, registration tips, and more so you can make sure your employees have the information they need.



## BACK-UP CARE

When school's out (again!), their caregiver cancels, or any time their regular family care arrangements are unavailable, *Bright Horizons Back-Up Care*™ has them covered.

### Benefit Details:

- ▶ 10 days per employee per year
- ▶ Center copay: \$10/child/day
- ▶ In-home copay: \$6/hour (up to 3 care recipients, minimum of 4 hours, maximum of 10 hours)
  - In-Home Care: Child, Adult/Elder
- ▶ Reservations can be made up to 90 days in advance and up until the day care is needed
- ▶ On-the-go access through the back-up care app (find it here: [App Store](#) | [Google Play](#))
  - The George Washington University Username: GW | The George Washington University Password: Benefits4You

### How to Register:

Registration is free and can be completed at any time. Employees can:

1. Visit [clients.brighthouse.com/GW](https://clients.brighthouse.com/GW)
2. Click **Join Today** to register (this [step-by-step guide](#) can help)
3. Or, click **Log In** to access the site
4. Phone Number: 877-BH-CARES (877-242-2737)

## Tutoring

Schoolwork questions? Professional tutoring can help, and is available to your employees through their back-up care benefit.

- ▶ Online through Sylvan Learning, Varsity Tutors, and Revolution Prep
- ▶ Assistance in 3,000+ subjects; targeted support in math and reading
- ▶ Available for learners ages 5+ (including your employees!)
- ▶ Support throughout K-12, college, graduate school, and professional skills
- ▶ Receive 4 hours of virtual tutoring

### How to Access:

- Select **Tutoring** on the back-up care site
- Select **student**, select **number of hours**, and select **provider**
- Confirm request
- Add/select funding account if there's a copay and agree to terms and conditions
- Click **Reserve Credits**
- Receive email confirmation
- Schedule a convenient time with the tutoring provider
- Use tutoring hours within 90 days
- Phone Number: 877-BH-CARES (877-242-2737)



## FAMILY SUPPORTS

Family care, academic support, and household help — Bright Horizons Enhanced Family Supports™ has it all covered to make your employees' lives easier. These programs are all self-sourced and fully paid for by your employees.

### Benefit Details:

- ▶ Preferred enrollment and waived registration fees at most Bright Horizons centers
- ▶ Summer discounts at Steve & Kate's Camp
- ▶ Sitters, pet care, and housekeepers through their free Sittercity membership (\$150 value)
- ▶ Expert local help for nanny placement and vetted sitters, 50% discount on registration fee.
- ▶ Before- and after-school programs from Right at School
- ▶ Parental Leave Toolkit – online support for employees planning for leave, on leave and when they return to work including personalized plans, checklists, and resources for new and future parents.
- ▶ Tutoring — with discounts — through Sylvan Learning, Varsity Tutors, and Revolution Prep
- ▶ Enrichment programs including Code Ninjas, MarcoPolo, Code Spark and Little Passports, with discounts
- ▶ Elder care support including online needs assessments, resources, and guidance in finding senior care providers through Years Ahead
- ▶ New parent resources including NAPS, BabySparks

### How to Access:

- Log into My.BrightHorizons.com
- Scroll to Marketplace Discounts
- Select desired program to learn more or use it
  
- Sittercity Membership Services: 1-888-748-2489 or email [support@sittercity.com](mailto:support@sittercity.com)
- Jovie: [Short Inquiry Form](#)
- Years Ahead: (877) 719-3056 or [support@yearsahead.com](mailto:support@yearsahead.com)
- Right at School: 855-AT-SCHOOL
- Revolution Prep: 877-738-7737
- Varsity Tutors: 800-828-6354
- MarcoPolo: [support@marcopololearning.com](mailto:support@marcopololearning.com)
- CodeSpark: [support@codespark.com](mailto:support@codespark.com)
- Little Passport: [Short Form](#)
- Naps: (857) 496-5095 or [hello@nurturebynaps.com](mailto:hello@nurturebynaps.com)
- Baby Sparks: [Short Form](#)



## ELDER CARE

Are your employees trying to navigate the elder caregiving journey? They don't have to go it alone. Their free *Bright Horizons Elder Care*<sup>™</sup> benefit offers dedicated support, every step of the way.

### Benefit Details:

- ▶ Ongoing, personalized guidance from an experienced Care Coach
- ▶ Unlimited use of an online platform for planning and coordinating care
- ▶ In-home needs assessments and specialized referrals
- ▶ Legal and financial assistance, including free initial consultations and discounted legal services
- ▶ A mobile app to track their loved one's wellbeing, share photos, and more
- ▶ A companion app for their loved ones, designed with seniors in mind and optimized for tablet use — gives loved ones an easy-to-read view of messages, tasks, calendar, and photos

### How to Access:

- Learn more by calling 833-BH-ELDER (243-5337)
- ▶ Download the Elder Care app — search “Bright Horizons Elder Care” in the App Store or Google Play
- ▶ Download the companion app — search “Bright Horizons Elder Assist” in the App Store or Google Play