See if your dentist is in our network — or find a new one

Important: DMO members must select a Primary Care Dentist (PCD) in order to have services covered.

You can locate a dentist through our provider search tool, which is updated six days a week. Please keep in mind that the availability of any particular dentist cannot be guaranteed.

Steps to locating a doctor

1. Click here to access our provider look up.

2. Enter your ZIP code or city/state and click search.

3. Select a plan choice — “ex. DMO®/DNO” and click continue to search for dentist.

Select a Plan to find providers in Chicago, Illinois

If you are an Aetna member, you may find your plan name on your member ID Card or in your Enrollment Documents.

Why is choosing a plan so important?

- Pay less if you use a provider that accepts the plan
- Find the highest level of coverage from a provider under the plan
- Confirm doctors are accepting the plan

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4. Search by dentist name or select "Dental Care."

If selecting “Dental Care,” you can search by primary care, pediatric dentists, orthodontists, oral surgeons, and more.

5. Click or search for a specific provider type and your list will appear.

This material is for information only. Providers are independent contractors and are not agents of Aetna. Provider participation may vary. DMO® plans are insured by Aetna Life Insurance Company, Aetna Dental Inc., Aetna Dental of California Inc. and/or Aetna Health Inc. (Aetna). Each insurer has sole financial responsibility for its own products.

For DMO plans, some states allow limited benefits when you go out of network for covered services. In Illinois, DMO plans provide limited out-of-network benefits, but to receive maximum benefits, members must select and have care coordinated by a participating primary care dentist (PCD).

In Illinois, the DMO plan is not a health maintenance organization (HMO). In Virginia, the DMO plan is known as the Dental Network Only plan (DNO). DNO in Virginia is not an HMO; to receive maximum benefits, members must choose a PCD to coordinate their care with in-network providers.

In California, your dentist may refer you to out-of-network dentists for some services.