

# **Becoming a Parent?** We can help

### Be worry-free

Becoming a parent is a joyous event, but may also raise questions, especially if you're a "first-timer." Whatever your concern, we'll listen and give you the right answers.

## Your Personal Health Advocate can

#### Answer your questions

- **Clarify pregnancy symptoms.** And, explain delivery, postpartum depression, newborn needs, etc.
- Explain prenatal tests and pregnancy exams. Includes ultrasounds and amniocentesis.
- Inform about postpartum depression. This includes finding treatment.

#### **Find resources**

- Find the right obstetrician and/or pediatrician. We can help expedite appointments.
- Locate caregivers. Includes maternity and pediatric nurses.

#### Inform you about child safety

- **Review safety issues.** This includes proper baby handling, crib specifications, child-proofing your house, and car seat regulations.
- Locate infant CPR training program. Learn how to recognize and act in emergency situations.
- Inform about symptoms that may prompt calling the doctor. Discuss infant fevers, etc.

#### Assist with insurance-related issues

- Explain maternity coverage. Advise about adding your baby to your health plan.
- Clarify coverage for newborn doctor visits. Includes routine tests, lab work, and hospital stays.
- **Research denied claims.** We investigate the denial, identify mistakes and submit the claim for reprocessing, if necessary.

**Remember...** Your Personal Health Advocate can answer any of your pregnancy questions as well as assist you with a variety of healthcare and insurance-related issues. Eligible employees, their spouses, dependent children, parents and parents-in-law can all use the benefit. Just call or email **answers@HealthAdvocate.com**.

