



## Dental Benefits Summary

|                                  | <u>Active PPO</u>                                  |                          |
|----------------------------------|----------------------------------------------------|--------------------------|
|                                  | <u>With PPOII and Extend<sup>SM</sup> Networks</u> | <u>Non-participating</u> |
|                                  | <u>Participating</u>                               |                          |
| Annual Deductible*               |                                                    |                          |
| Individual                       | \$50                                               | \$50                     |
| Family                           | \$150                                              | \$150                    |
| Preventive Services              | 100%                                               | 100%                     |
| Basic Services                   | 80%                                                | 70%                      |
| Major Services                   | Not Covered                                        | Not Covered              |
| Annual Benefit Maximum*          | \$1,000                                            | \$1,000                  |
| Office Visit Copay               | N/A                                                | N/A                      |
| Orthodontic Services             | Not Covered                                        | Not Covered              |
| Orthodontic Deductible           | Not Covered                                        | Not Covered              |
| Orthodontic Lifetime Maximum     | Not Covered                                        | Not Covered              |
| *Applies to: Basic services only |                                                    |                          |

| Partial List of Services                                      | <u>Active PPO</u>                                  |                          |
|---------------------------------------------------------------|----------------------------------------------------|--------------------------|
|                                                               | <u>With PPOII and Extend<sup>SM</sup> Networks</u> | <u>Non-participating</u> |
|                                                               | <u>Participating</u>                               |                          |
| Preventive                                                    |                                                    |                          |
| Oral examinations (a)                                         | 100%                                               | 100%                     |
| Cleanings (a) Adult/Child                                     | 100%                                               | 100%                     |
| Fluoride (a)                                                  | 100%                                               | 100%                     |
| Sealants (permanent molars only) (a)                          | 100%                                               | 100%                     |
| Bitewing Images (a)                                           | 100%                                               | 100%                     |
| Full mouth series Images (a)                                  | 100%                                               | 100%                     |
| Space Maintainers                                             | 100%                                               | 100%                     |
| Basic                                                         |                                                    |                          |
| Root canal therapy                                            |                                                    |                          |
| Anterior teeth / Bicuspid teeth                               | 80%                                                | 70%                      |
| Root canal therapy, molar teeth                               | 80%                                                | 70%                      |
| Scaling and root planing (a)                                  | 80%                                                | 70%                      |
| Gingivectomy (a)*                                             | 80%                                                | 70%                      |
| Amalgam (silver) fillings                                     | 80%                                                | 70%                      |
| Composite fillings (anterior teeth only)                      | 80%                                                | 70%                      |
| Stainless steel crowns                                        | 80%                                                | 70%                      |
| Incision and drainage of abscess*                             | 80%                                                | 70%                      |
| Uncomplicated extractions                                     | 80%                                                | 70%                      |
| Surgical removal of erupted tooth*                            | 80%                                                | 70%                      |
| Surgical removal of impacted tooth (soft tissue)*             | 80%                                                | 70%                      |
| Osseous surgery (a)*                                          | 80%                                                | 70%                      |
| Surgical removal of impacted tooth (partial bony/ full bony)* | 80%                                                | 70%                      |
| General anesthesia/intravenous sedation*                      | 80%                                                | 70%                      |
| Major                                                         |                                                    |                          |
| Inlays                                                        | Not Covered                                        | Not Covered              |
| Onlays                                                        | Not Covered                                        | Not Covered              |
| Crowns                                                        | Not Covered                                        | Not Covered              |
| Crown lengthening                                             | Not Covered                                        | Not Covered              |
| Full & partial dentures                                       | Not Covered                                        | Not Covered              |
| Pontics                                                       | Not Covered                                        | Not Covered              |
| Denture repairs                                               | Not Covered                                        | Not Covered              |
| Crown Build-Ups                                               | Not Covered                                        | Not Covered              |

\*Certain services may be covered under the Medical Plan. Contact Member Services for more details.

(a) Frequency and/or age limitations may apply to these services. These limits are described in the booklet/certificate.

## Dental Benefits Summary

### Other Important Information

This Aetna Dental® Preferred Provider Organization (PPO) benefits summary is provided by Aetna Life Insurance Company for some of the more frequently performed dental procedures. Under the Dental Preferred Provider Organization (PPO) plan, you may choose at the time of service either a PPO participating dentist or any nonparticipating dentist. With the PPO plan, savings are possible because the participating dentists have agreed to provide care for covered services at negotiated rates. Non-participating benefits are subject to recognized charge limits.

Out-of-Network plan payments are based on the 80th percentile of prevailing charges for the geographic area.

### Emergency Dental Care

If you need emergency dental care for the palliative treatment (pain relieving, stabilizing) of a dental emergency, you are covered 24 hours a day, 7 days a week.

When emergency services are provided by a participating PPO dentist, your co-payment/coinsurance amount will be based on a negotiated fee schedule. When emergency services are provided by a non-participating dentist, you will be responsible for the difference between the plan payment and the dentist's usual charge. Refer to your plan documents for details. Subject to state requirements. Out-of-area emergency dental care may be reviewed by our dental consultants to verify appropriateness of treatment.

### Partial List of Exclusions and Limitations\* - Coverage is not provided for the following:

1. Services or supplies that are covered in whole or in part:
  - (a) under any other part of this Dental Care Plan; or
  - (b) under any other plan of group benefits provided by or through your employer.
2. Services and supplies to diagnose or treat a disease or injury that is not:
  - (a) a non-occupational disease; or
  - (b) a non-occupational injury.
3. Services not listed in the Dental Care Schedule that applies, unless otherwise specified in the Booklet-Certificate.
4. Those for replacement of a lost, missing or stolen appliance, and those for replacement of appliances that have been damaged due to abuse, misuse or neglect.
5. Those for plastic, reconstructive or cosmetic surgery, or other dental services or supplies, that are primarily intended to improve, alter or enhance appearance. This applies whether or not the services and supplies are for psychological or emotional reasons. Facings on molar crowns and pontics will always be considered cosmetic.
6. Those for or in connection with services, procedures, drugs or other supplies that are determined by Aetna to be experimental or still under clinical investigation by health professionals.
7. Those for dentures, crowns, inlays, onlays, bridgework, or other appliances or services used for the purpose of splinting, to alter vertical dimension, to restore occlusion, or to correct attrition, abrasion or erosion.
8. Those for any of the following services (Does not apply to the DMO plan in TX):
  - (a) an appliance or modification of one if an impression for it was made before the person became a covered person;
  - (b) a crown, bridge, or cast or processed restoration if a tooth was prepared for it before the person became a covered person; or
  - (c) root canal therapy if the pulp chamber for it was opened before the person became a covered person.
9. Services that Aetna defines as not necessary for the diagnosis, care or treatment of the condition involved. This applies even if they are prescribed, recommended or approved by the attending physician or dentist.
10. Those for services intended for treatment of any jaw joint disorder, unless otherwise specified in the Booklet-Certificate.
11. Those for space maintainers, except when needed to preserve space resulting from the premature loss of deciduous teeth.
12. Those for orthodontic treatment, unless otherwise specified in the Booklet-Certificate.
13. Those for general anesthesia and intravenous sedation, unless specifically covered. For plans that cover these services, they will not be eligible for benefits unless done in conjunction with another necessary covered service.
14. Those for treatment by other than a dentist, except that scaling or cleaning of teeth and topical application of fluoride may be done by a licensed dental hygienist. In this case, the treatment must be given under the supervision and guidance of a dentist.
15. Those in connection with a service given to a person age 5 or older if that person becomes a covered person other than:
  - (a) during the first 31 days the person is eligible for this coverage, or
  - (b) as prescribed for any period of open enrollment agreed to by the employer and Aetna. This does not apply to charges incurred:
    - (i) after the end of the 12-month period starting on the date the person became a covered person; or
    - (ii) as a result of accidental injuries sustained while the person was a covered person; or
    - (iii) for a primary care service in the Dental Care Schedule that applies as shown under the headings Visits and Exams, and X-rays and Pathology.
16. Services given by a nonparticipating dental provider to the extent that the charges exceed the amount payable for the services shown in the Dental Care Schedule that applies.

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17. Those for a crown, cast or processed restoration unless:
    - (a) it is treatment for decay or traumatic injury, and teeth cannot be restored with a filling material; or
    - (b) the tooth is an abutment to a covered partial denture or fixed bridge.
  18. Those for pontics, crowns, cast or processed restorations made with high-noble metals, unless otherwise specified in the Booklet-Certificate.
  19. Those for surgical removal of impacted wisdom teeth only for orthodontic reasons, unless otherwise specified in the Booklet-Certificate.
  20. Services needed solely in connection with non-covered services.
  21. Services done where there is no evidence of pathology, dysfunction or disease other than covered preventive services.

Any exclusion above will not apply to the extent that coverage of the charges is required under any law that applies to the coverage.

\*This is a partial list of exclusions and limitations, others may apply. Please check your plan booklet for details.

### Your Dental Care Plan Coverage Is Subject to the Following Rules:

Alternate Treatment Rule: If more than one service can be used to treat a covered person's dental condition, Aetna may decide to authorize coverage only for a less costly covered service provided that all of the following terms are met:

- (a) the service must be listed on the Dental Care Schedule;
- (b) the service selected must be deemed by the dental profession to be an appropriate method of treatment; and
- (c) the service selected must meet broadly accepted national standards of dental practice.

If treatment is being given by a participating dental provider and the covered person asks for a more costly covered service than for which coverage is approved, the specific copayment for such service will consist of:

- (a) the copayment for the approved less costly service; plus
- (b) the difference in cost between the approved less costly service and the more costly covered service.

### Finding Participating Providers

Consult Aetna Dentals online provider search for the most current provider listings. Participating providers are independent contractors in private practice and are neither employees nor agents of Aetna Dental or its affiliates. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change without notice. For the most current information, please contact the selected provider or Aetna Member Services at the toll-free number on your online ID card, or use our Internet-based provider search available at [www.aetna.com](http://www.aetna.com).

Specific products may not be available on both a self-funded and insured basis. The information in this document is subject to change without notice. In case of a conflict between your plan documents and this information, the plan documents will govern.

In the event of a problem with coverage, members should contact Member Services at the toll-free number on their online ID cards for information on how to utilize the grievance procedure when appropriate.

All member care and related decisions are the sole responsibility of participating providers. Aetna Dental does not provide health care services and, therefore, cannot guarantee any results or outcomes.

Dental plans are provided or administered by Aetna Life Insurance Company, Aetna Dental Inc., Aetna Dental of California Inc. and/or Aetna Health Inc.

**Telehealth Services:** The plan will reimburse the treating or consulting provider for the diagnosis, consultation, or treatment of an enrollee via telehealth on the same basis and to the same extent that the plan would reimburse the same covered in-person service.

In Texas, the Dental Preferred Provider Organization (PPO) is known as the Participating Dental Network (PDN), and is administered by Aetna Life Insurance Company.

This material is for informational purposes only and is neither an offer of coverage nor dental advice. It contains only a partial, general description of plan or program benefits and does not constitute a contract. The availability of a plan or program may vary by geographic service area. Certain dental plans are available only for groups of a certain size in accordance with underwriting guidelines. Some benefits are subject to limitations or exclusions. Consult the plan documents (Schedule of Benefits, Certificate/Evidence of Coverage, Booklet, Booklet-Certificate, Group Agreement, Group Policy) to determine governing contractual provisions, including procedures, exclusions and limitations relating to your plan.





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|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dutch                   | Voor gratis taaldiensten, bel het nummer op uw ziekteverzekeringskaart.                                                                                          |
| French                  | Pour accéder gratuitement aux services linguistiques, veuillez composer le numéro indiqué sur votre carte d'assurance santé.                                     |
| French Creole (Haitian) | Pou ou jwenn sèvis gratis nan lang ou, rele nimewo telefòn ki sou kat idantifikasyon asirans sante ou.                                                           |
| German                  | Um auf den für Sie kostenlosen Sprachservice auf Deutsch zuzugreifen, rufen Sie die Nummer auf Ihrer ID-Karte an.                                                |
| Greek                   | Για πρόσβαση στις υπηρεσίες γλώσσας χωρίς χρέωση, καλέστε τον αριθμό στην κάρτα ασφάλισής σας.                                                                   |
| Gujarati                | તમે રે ષે ઇ પણ જ તન ખરચનિ ભ ષ સેવ ઓ મેળવવ મટે, તમ ર આઇડી કાર્ડ પર રહેલ નંબર પર શ્રેલ કરવે .                                                                      |
| Hawaiian                | No ka wala'au 'ana me ka lawelawe 'olelo e kahea aku i ka helu kelepona ma kâu kâleka ID. Kâki 'ole 'ia kêia kôkua nei.                                          |
| Hindi                   | बिना किसी कीमत के भाषा सेवाओं का उपयोग करने के लिए, अपने आईडी कार्ड पर दिए नंबर पर कॉल करें।                                                                     |
| Hmong                   | Yuav kom tau kev pab txhais lus tsis muaj nqi them rau koj, hu tus naj npawb ntawm koj daim npav ID.                                                             |
| Igbo                    | Inweta enyemaka asụsụ na akwughi ụgwọ obula, kpọọ nomba nọ na kaadi njirimara gi                                                                                 |
| Ilocano                 | Tapno maaksas dagiti serbisio ti pagsasao nga awanan ti bayadna, awagan ti numero nga adda ayan ti ID kardmo.                                                    |
| Indonesian              | Untuk mengakses layanan bahasa tanpa dikenakan biaya, silakan hubungi nomor telepon di kartu asuransi Anda.                                                      |
| Italian                 | Per accedere ai servizi linguistici senza alcun costo per lei, chiami il numero sulla tessera identificativa.                                                    |
| Japanese                | 無料の言語サービスは、IDカードにある番号にお電話ください。                                                                                                                                   |
| Karen                   | vXw>urRM>usdmw>rRpXRtw>zH;w>rRwz. vXwtd.'D;tyShRvXeub.[h.tDRt*D<<ud;b.vDwJpdeD.*H>vXttd.vXecd.*DR A (ID) tvdRM.wuh>l                                             |
| Korean                  | 무료 다국어 서비스를 이용하려면 보험 ID 카드에 수록된 번호로 전화해 주십시오.                                                                                                                    |
| Kru-Bassa               | I nyuu kosna mahola ni language services ngui nsaa wogui wo, sebel i nsinga i ye ntilga i kat yong matibla                                                       |
| Kurdish                 | بۆ دەستگیراگەیشی بە خەزمەتگوزاری زمان بەی تیچوون بۆ تۆ، بەیوەندی بکە بە ژمارەی سەرئای دی (ID) کارتی خۆت.                                                         |
| Lao                     | ເພື່ອເຂົ້າໃຊ້ບໍລິການພາສາທີ່ບໍ່ເສຍຄ່າ ໃຫ້ໂທຫາເບີໂທລະສັບໃນບັດປະຈຳຕົວຂອງທ່ານ.                                                                                       |
| Marathi                 | आपल्याला कोणत्याही शुल्काशिवाय भाषा सेवांपर्यंत पोहोचण्यासाठी, आपल्या ID कार्डवरील क्रमांकावर फोन करा.                                                           |
| Marshallese             | Nan bōk jipān kōn kajin ilo an ejjelōk wōnean nan kwe, kwōn kallok nōm̄ba eo ilo kaat in ID eo am̄.                                                              |
| Micronesian-Ponapean    | Pwehn alehdi sawas en lokaia kan ni sohte pweipwei, koahlih nempe nan amhw doaropwe en ID.                                                                       |
| Mon-Khmer, Cambodian    | ដើម្បីទទួលបានសេវាភាសាដែលគេគិតថ្លៃសម្រាប់លោកអ្នក សូមហៅទូរសព្ទទៅកាន់លេខដែលមាននៅលើប័ណ្ណសម្គាល់ខ្លួនរបស់លោកអ្នក។                                                     |
| Navajo                  | T'áa ni nizaad k'ehji bee níká a'doowol doo búááh ilínígóó naaltsoos bee atah níljigo nanitínígíí bee néého'dólzínígíí béesh bee hane'i biká'ígíí áájí' hólne'.  |
| Nepali                  | भाषासम्बन्धी सेवाहरूमाथि निःशुल्क पहुँच राख्न आफ्नो कार्डमा रहेको नम्बरमा कल गर्नुहोस्।                                                                          |
| Nilotic-Dinka           | Tè kɔɔr yin ran de wëër de thokic ke cín wëu kor keek tènɔŋ yin. Ke yin cɔl ran ye kɔc kuɔny nè namba de abac tɔ nè ID kard duɔn de tɔit de nyin de panakim kɔu. |
| Norwegian               | For tilgang til kostnadsfri språktjenester, ring nummeret på ID-kortet ditt.                                                                                     |
| Pennsylvanian-Dutch     | Um Schprooch Services zu griege mitaus Koscht, ruff die Nummer uff dei ID Kaart.                                                                                 |

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|-----------------|--------------------------------------------------------------------------------------------------------------------------------------|
| Persian Farsi   | برای دسترسی به خدمات زبان به طور رایگان، با شماره قید شده روی کارت شناسایی خود تماس بگیرید.                                          |
| Polish          | Aby uzyskać dostęp do bezpłatnych usług językowych, należy zadzwonić pod numer podany na karcie identyfikacyjnej.                    |
| Portuguese      | Para aceder aos serviços linguísticos gratuitamente, ligue para o número indicado no seu cartão de identificação.                    |
| Punjabi         | ਤਰਤ ਲਈ ਬਨਿ ਕਸਿ ਕੇ ਮਤ ਵਲੋ ਆ ਪੰਜ ਬੀ ਸੇਵ ਵੇ ਚੇ ਵਰਤੋਂ ਕਰਨ ਲਈ, ਆਪਣੇ ਆਈਡੀ ਕਾਰਡ 'ਤੇ ਚੀਤ ਨੰਬਰ 'ਤੇ ਫੋਨ ਕਰੋ।                                   |
| Romanian        | Pentru a accesa gratuit serviciile de limbă, apălați numărul de pe cardul de membru.                                                 |
| Russian         | Для того чтобы бесплатно получить помощь переводчика, позвоните по телефону, приведенному на вашей идентификационной карте.          |
| Samoan          | Mō le mauaina o 'au'aunaga tau gagana e aunoa ma se totogi, vala'au le numera i luga o lau pepa ID.                                  |
| Serbo-Croatian  | Za besplatne prevodilačke usluge pozovite broj naveden na Vašoj identifikacionoj kartici.                                            |
| Spanish         | Para acceder a los servicios lingüísticos sin costo alguno, llame al número que figura en su tarjeta de identificación.              |
| Sudanese        | Heeba a naasta nder ekkitol jaangirde woldeji walla yobugo, ewnu lamba je don windi ha do derowol maada.                             |
| Swahili         | Kupata huduma za lugha bila malipo kwako, piga nambari iliyo kwenye kadi yako ya kitambulisho.                                       |
| Syriac-Assyrian | ܟܘܦܬܐ ܗܘܕܡܐ ܙܐ ܠܘܒܗܐ ܒܝܠܐ ܡܠܝܦܐ ܟܘܐܟܐ, ܡܝܓܐ ܢܡܒܪܐ ܝܠܝܐ ܟܘܢܝܐ ܟܕܝ ܝܐ ܟܝܬܐܡܒܘܠܝܫܐ.                                                     |
| Swahili         | Kupata huduma za lugha bila malipo kwako, piga nambari iliyo kwenye kadi yako ya kitambulisho.                                       |
| Tagalog         | Upang ma-access ang mga serbisyo sa wika nang walang bayad, tawagan ang numero sa iyong ID card.                                     |
| Telugu          | బిఫీ సేవలను మీకు ఖర్చు లేకుండా అందుకునేందుకు, మీ ఐడి కార్డుపై ఉన్న నంబరుకు కలీ చేయండి.                                               |
| Thai            | หากท่านต้องการเข้าถึงการบริการทางด้านภาษาโดยไม่มีค่าใช้จ่าย โปรดโทรหมายเลขที่แสดงอยู่บนบัตรประจำตัวของท่าน                           |
| Tongan          | Kapau 'oku ke fiema'u ta'etōtōngi 'a e ngaahi sēvesi kotoa pē he ngaahi lea kotoa, telefoni ki he fika 'oku hā atu 'i ho'o ID kaati. |
| Turkish         | Dil hizmetlerine ücretsiz olarak erişmek için kimlik kartınızdaki numarayı arayın.                                                   |
| Ukrainian       | Щоб безкоштовно отримати мовні послуги, задзвоніть за номером, вказаним на вашій ідентифікаційній картці.                            |
| Urdu            | لساڀي خدمات تک مفت رساڀي کے لیے، اڀے بيمه کے ڊیڈ ڊپرڊ رج نمبر پر کال کریں۔                                                           |
| Vietnamese      | Để sử dụng các dịch vụ ngôn ngữ miễn phí, vui lòng gọi số điện thoại ghi trên thẻ ID của quý vị.                                     |
| Yiddish         | צו באקומען שפראך סערוויסעס פריי פון אפצאל, רופט דעם נומער אויף אייער ID קארטל.                                                       |
| Yoruba          | Láti ráyèsí àwọn isẹ̀ èdè fún ọ̀ lẹ́fẹ́, pe nọmbà tò wà lórí kààdì idánimọ̀ rẹ.                                                      |



**Dental Benefits Summary**

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