

Best Practices for Creating Learning Content

This document provides guidance on best practices when developing custom content for Talent@GW. These guidelines will help you develop engaging and effective elearning content. Please contact tag learning@gwu.edu with any questions.

Guidelines for Custom Content:

- 1. **Keep content focused.** Establish training objectives and only add information that supports those objectives.
- 2. Use concise text when displaying information on screen. Use audio to concisely relay or explain detailed information.
- 3. Voice-over audio should be used to enhance bullet points, concise sentences, or visual data. Do not use audio to read text exactly as it appears on screen.
- 4. **Include closed captions** to comply with accessibility standards if using voice-over audio. For more information on accessibility requirements, click here.
- 5. **Keep your training to a maximum of 20 minutes**. If there is a lot of training content, break the training up into smaller modules. Three eLearning sessions of 15-20 minutes are more engaging and easier for users to complete than one session lasting an hour.
- 6. Adhere to GW's brand standards. You can find GW-branded PowerPoint templates here and GW's color palette here.
- 7. **Use high-resolution images** in your design. Images with the exception of purely decorative images - should have alternative text applied as per accessibility requirements referenced above.
- 8. Make the slide size widescreen (16:9). (You can download GW branded PowerPoint templates from the link above; these are already in widescreen format.)
- 9. If information is complex, break it down into smaller pieces. Do not include complicated graphics or charts. Instead create a handout or PDF guide with additional information that might require more time to review.