



TALENT
@GW

CSOD Course Testing

When testing an online course, it is advised that multiple users thoroughly review the training. If possible, please focus on the following:

- **Audio & Transcript:**
 - Verify that the quality of audio is acceptable.
 - If there is text, review the course and listen to the audio to confirm the audio matches.
- **Visuals and Timing:**
 - Ensure visuals fade in/out in sync with the audio appropriately.
- **Interactivity:**
 - Intentionally fail all tests/knowledge checks.
 - Make a second attempt and pass all tests/knowledge checks to identify possible flaws/errors.
 - Confirm question feedback functions properly (incorrect/correct)
 - Ensure click-to-reveal items function properly.
- **Next/Previous Buttons:**
 - Confirm that the “**Next**” and “**Previous**” buttons navigate to the appropriate location.
- **Browsers:**
 - Test the course in the various internet browsers: Firefox, Safari, or Chrome (browser of choice for TAG.) Also test on Macs and PCs if possible.
- **Player Menu Items:**
 - Test all menu items to confirm that they function as intended. For example: glossary, search, seek bar, volume control, etc. (if applicable)
- **Completion of Course**
 - Exit the course prior to completing it. Ensure that your place is saved when re-entering the course.

- Reenter the course and complete it. Ensure that the course updates your transcript (when closed) and places the course on the “**Completed**” tab.