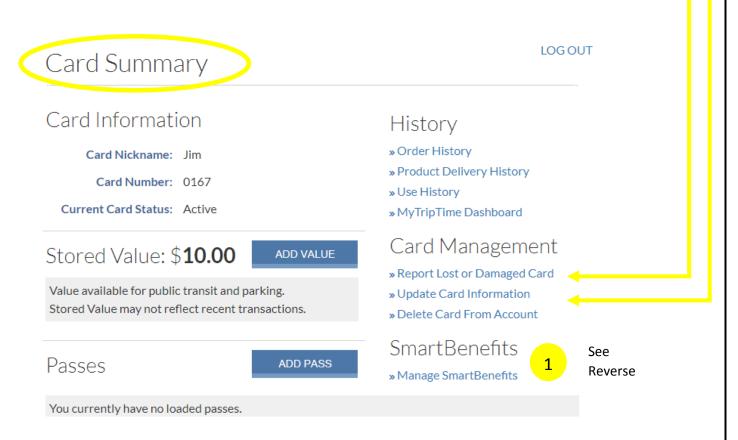


NEW SELF-SERVICE FEATURES FOR EMPLOYEES

Transfer SmartBenefits from Lost/Damaged Cards

Now you can transfer your stored value <u>and your SmartBenefits</u> from a lost/damaged card to a replacement card on your own. *

- Have your replacement card ready or order a new card as you report your old card as lost or damaged.
- Your replacement card must:
 - Be registered to your SmarTrip card account with the same first and last name as your lost/damaged card (check "Update Card Information")
 - Not have been previously enrolled in SmartBenefits
- From your SmarTrip® Card Summary page, click "Report Lost or Damaged Card" and follow the prompts



^{*} If you purchased a Pass for your SmarTrip card using the SmartBenefits Transit Pass benefit, you must contact WMATA first to calculate the remaining amount. Then contact your employer to reassign the unused portion of that Pass.