



NEW SELF-SERVICE FEATURES FOR EMPLOYEES

Transfer SmartBenefits from Lost/Damaged Cards

Now you can transfer your stored value and your SmartBenefits from a lost/damaged card to a replacement card on your own. *

- Have your replacement card ready or order a new card as you report your old card as lost or damaged.
- Your replacement card must:
 - Be registered to your SmarTrip card account with the same first and last name as your lost/damaged card (check “Update Card Information”)
 - Not have been previously enrolled in SmartBenefits
- From your SmarTrip® Card Summary page, click “Report Lost or Damaged Card” and follow the prompts

Card Summary LOG OUT

Card Information

Card Nickname: Jim
Card Number: 0167
Current Card Status: Active

History

- » Order History
- » Product Delivery History
- » Use History
- » MyTripTime Dashboard

Card Management

- » Report Lost or Damaged Card
- » Update Card Information
- » Delete Card From Account

SmartBenefits

- » Manage SmartBenefits

Stored Value: \$10.00

[ADD VALUE](#)

Value available for public transit and parking.
Stored Value may not reflect recent transactions.

Passes

[ADD PASS](#)

You currently have no loaded passes.

1 See Reverse

* If you purchased a Pass for your SmarTrip card using the SmartBenefits Transit Pass benefit, you must contact WMATA first to calculate the remaining amount. Then contact your employer to reassign the unused portion of that Pass.