THE GEORGE WASHINGTON UNIVERSITY

WASHINGTON, DC

How to Find a Primary Care Dentist/ Aetna DMO Plan

- 1. Go to www.Aetna.com
- 2. Click on "find a doctor"
- 3. Under "Guests" select "Plan from Employer"

4. Login in to search for a provider or select "Continue as Guest" and enter your zip code.

5. Under "Select a Plan" enter "Managed Dental" then select DMO[®] /DNO then select "Continue"

6. Select "Dental Care" then "Dentists Primary Care"

7. Contact provider to confirm if they are accepting new patients and then notify Aetna Member Services at 1-877-238-6200 once selected (Just remember to contact Member Services by the 15th of the month in order to schedule services after the first day of the following month.

Health Advocate, GW's free advocacy and assistance program, will be able to assist you with your search as well and can be reached at 866-695-8622. Please note that dental services provided outside the Aetna DMO Plan are not be covered.

Group: 0622758-012-00102